

Amendments to the Claims:

This listing of claims will replace all prior versions, and listings, of claims in the application.

Listing of Claims:

1. (currently amended) A method of computer analysis of computer generated communications comprised of a group of words written by an author in order to determine a psychological state of the author which is reflected by the group of words comprising:

- collecting at least one computer generated communication comprised of the group of words written by the author;
- parsing the group of words of at least one computer generated communication to identify categories of information therein;
- processing the categories of information with at least one analysis to quantify at least one type of information in each category; and
- generating an output communication which assesses a risk posed by the author based upon the at least one computer generated communication when a difference between the quantification of at least one type of information for at least one category and a reference for the at least one category is detected involving the psychological state of the author reflected by the group of words to which a responsive action should be taken with content of the output communication and the at least one category being programmable to define a psychological state in response to which an action should be taken and what the action is to be taken in response to the defined psychological state, and wherein

the collected at least one computer generated communication comprises at least one of email, chat from a chat room and ~~website~~ information ~~collected~~ obtained from a website server, a plurality of analyses are used to process the categories of information comprising at least one psychological profiling algorithm which provides an indication of a psychological state of the author, at least one key word algorithm which processes any phrases and/or threatening acts to further identify a psychological state of the author and how the author may react to the identified psychological state and at least one message characteristic algorithm which analyzes characteristics of the at least one computer generated communication to identify a psychological state and/or at least one possible action of the author.

2. (previously presented) A method in accordance with claim 1 wherein:

a plurality of the computer generated communications generated over a period of time are collected, parsed and processed to generate the reference of the at least one type of information for each category;

collecting, parsing and processing a more recent computer generated communication to quantify the at least one type of information therein for each category; and

generating the output communication when the difference between the reference of at least one category and the quantification of the current computer generated communication for at least one category is detected involving a psychological state of the author to which the responsive action should be taken.

3. (original) A method in accordance with claim 1 wherein:
only one computer generated communication is collected, parsed
and processed.

4. (original) A method in accordance with claim 1 wherein:
the output communication indicates that the author should be
studied.

5. (original) A method in accordance with claim 2 wherein:
the output communication indicates that the author should be
studied.

6. (original) A method in accordance with claim 3 wherein:
the output communication pertains to a further investigation to be
taken regarding the author.

7-24. Cancelled (Without disclaimer or prejudice).

25. (original) A method in accordance with claim 4 wherein:
the at least one computer generated communication is collected by
an organization to which the author is affiliated; and
the output communication is present on a system of the organization
and is directed to or from the organization.

26. (original) A method in accordance with claim 5 wherein:

the at least one computer generated communication is collected by
an organization to which the author is affiliated; and

the output communication is present on a system of the organization
and is directed to or from the organization.

27. (original) A method in accordance with claim 6 wherein:

the at least one computer generated communication is collected by
an organization to which the author is affiliated; and

the output communication is present on a system of the organization
and is directed to or from the organization.

28. (original) A method in accordance with claim 25 wherein:

each reference is set by the organization.

29. (original) A method in accordance with claim 26 wherein:

each reference is set by the organization.

30. (original) A method in accordance with claim 27 wherein:

each reference is set by the organization.

31. (original) A method in accordance with claim 3 wherein:

the only one computer generated communication is collected by an organization to which the author is affiliated; and

the output communication is directed to the organization and pertains to further action to be taken regarding the author.

32. (original) A method in accordance with claim 31 wherein:

each reference is static and is indicative that a psychological state of the author is of concern to the organization.

Claims 33-36 (cancelled)

37. (currently amended) A method in accordance with claim ~~36~~1 wherein:

the author is affiliated with an organization; and

the communication pertains to a course of action to be taken by the organization which collected the at least one computer generated communication authored or received by the author.

38. (currently amended) A method in accordance with claim ~~37~~1 wherein:

the course of action is that the author be further assessed and counseled regarding the psychological state represented in the at least one computer generated communication.

39. (currently amended) A method in accordance with claim ~~49~~1 wherein:
the output communication is about the author; and
the output communication is generated in response to processing of
the reference for the at least one psychological profiling algorithm and the
quantification produced by the psychological profiling algorithm.

40. (currently amended) A method in accordance with claim ~~49~~1 wherein:
the output communication is about the author; and
the output communication is generated in response to processing of
the reference for the at least one key word algorithm and the quantification
produced by the at least one key word algorithm.

41. (currently amended) A method in accordance with claim ~~49~~1 wherein:
the output communication is about the author; and
the output communication is generated in response to a comparison
of the reference for the at least one message characteristic algorithm and the
quantification produced by the at least one message characteristic algorithm.

42. (original) A method in accordance with claim 1 wherein:
the output communication regards at least one of a psychological
state of the author represented in the at least one computer generated
communication and an investigation of the psychological state of the author
represented by the at least one computer generated communication.

43. (original) A method in accordance with claim 2 wherein:

the output communication regards at least one of a psychological state of the author represented in the at least one computer generated communication and an investigation of the psychological state of the author represented by the at least one computer generated communication.

44. (original) A method in accordance with claim 3 wherein:

the output communication regards at least one of a psychological state of the author represented in the at least one computer generated communication and an investigation of the psychological state of the author represented by the at least one computer generated communication.

45. (currently amended) A method in accordance with claim ~~49~~1 wherein the at least one psychological profiling algorithm quantifies at least one of:

words written in bold face, italics, profanity or email symbols in an alert phrase.

46. (currently amended) A method in accordance with claim ~~49~~1 wherein the at least one psychological profiling algorithm quantifies the following words, phrases, or subjects:

I, we, me negatives, quantifiers, retractors, direct references, explainers, expressions of feeling, evaluators, adverbial intensifiers, rhetorical questions, interruptions, interrogatives and imperatives.

47. (original) A method in accordance with claim 46 wherein:

the at least one psychological profiling algorithm produces an assessment of a psychological state of the author.

48. (original) A method in accordance with claim 47 wherein:

the psychological state of the author is at least one of anger, anxiety, depression, emotional withdrawal, lack of flexibility, impulsiveness and emotional stability.

49. (original) A method in accordance with claim 46 wherein:

the at least one psychological profiling algorithm provides an interpretation of the psychological state and/or risk of at least one of the words, phrases and subjects represented by the at least one computer generated communication.

50. (original) A method in accordance with claim 46 wherein:

the at least one psychological profiling algorithm provides an interpretation of the psychological state and/or risk of at least one combination of at least one of the words, phrases or subjects represented by the at least one computer generated communication.

51. (currently amended) A method in accordance with claim ~~49~~1 wherein:

the at least one key word algorithm quantifies phrases and/or threatening acts to identify a psychological state.

52. (original) A method in accordance with claim 51 wherein:
the phrases and/or threatening acts involve at least one of anger,
grief, threats, or accusations.

53. (original) A method in accordance with claim 50 wherein the at least
one key word algorithm provides information regarding at least one of:
employee attitude, actions toward individuals, at least one
organization and at least one organizational interest.

54. (original) A method in accordance with claim 46 wherein the
characteristics include at least one of the following information about the at least
one computer generated communication:
number of words, time of day, writing time, number of words per
minute, recipient, spelling errors, grammatical errors, words per sentence, and
communication rate in terms of at least one of a number of computer generated
communications per hour or day.

55. (original) A method in accordance with claim 1 wherein:
the output communication is used to alter the at least one compute
generated communication.

56. (original) A method in accordance with claim 55 wherein:

the author uses the output communication to alter the at least one computer generated communication.

57. (original) A method in accordance with claim 56 wherein:

the altering of the at least one computer generated communication modifies a psychological state reflected in the at least one computer generated communication in a manner desired by the author.

58. (original) A method in accordance with claim 3 wherein:

the output communication is used to alter the at least one computer generated communication.

59. (original) A method in accordance with claim 58 wherein:

the author uses the output communication to alter the at least one computer generated communication.

60. (original) A method in accordance with claim 59 wherein:

the altering of the at least one computer generated communication modifies a psychological state reflected in the at least one computer generated communication in a manner desired by the author.

61. (original) A method in accordance with claim 1 wherein:
the category involving a psychological state is a change in
psychological state.

62. (currently amended) A system which provides computer analysis of
computer generated communications comprised of a group of words written by an
author in order to determine a psychological state of the author which is reflected
by the group of words comprising:

a computer system having at least one processor, a database
coupled to the at least one processor and an input which collects at least one
computer generated communication comprised of the group of words written by
the author;

a parser, executed by the at least one processor, which parses the
group of words of at least one computer generated communication to identify
categories of information therein;

the at least one processor performs at least one analysis of one of
the categories of information to quantify at least one type of information in each
category which is stored in the database; and

the at least one processor generates an output communication
which assesses a risk posed by the author based upon the at least one computer
generated communication when a difference between the quantification of at least
one type of information for at least one category and a reference for the at least
one category is detected involving the psychological state of the author reflected

by the group of words to which a responsive action should be taken with content of the output communication and the at least one category being programmable to define a psychological state in response to which an action should be taken and what the action is to be taken in response to the defined psychological state, and wherein

the collected at least one computer generated communication comprises at least one of email, chat from a chat room and ~~website~~ information collected obtained from a website, server, a plurality of analyses are used to process the categories of information comprising at least one psychological profiling algorithm which provides an indication of a psychological state of the author, at least one key word algorithm which processes any phrases and/or threatening acts to further identify a psychological state of the author and how the author may react to the identified psychological state and at least one message characteristic algorithm which analyzes characteristics of the at least one computer generated communication to identify a psychological state and/or at least one possible action of the author.

63-65. Cancelled (Without disclaimer or prejudice).

66. (original) A system as recited in claim 62 wherein:

the output communication is generated by the at least one processor by a report generator program which generates a report pertaining to the author.

67. (original) A system in accordance with claim 62 wherein:

the input is coupled to a communication system of an organization to which the author is affiliated and which collects the at least one computer generated communication produced or received by the one author; and

the output communication is directed to the organization indicating that at least one of an investigation and corrective action should be considered relative to the author.

68. (original) A system in accordance with claim 62 wherein:

the output communication is used to alter the at least one computer generated communication.

69. (original) A system in accordance with claim 68 wherein:

the author uses the output communication to alter the at least one computer generated communication.

70. (original) A system in accordance with claim 69 wherein:

the altering of the at least one computer generated communication modifies a psychological state reflected in the at least one computer generated communication in a manner desired by the author.

71. (currently amended) A method of computer analysis of computer generated communications comprised of a group of words written by an author in order to determine a psychological state of the author which is reflected by the group of words comprising:

collecting at least one computer generated communication comprised of the group of words written by the author;

parsing the group of words of at least one computer generated communication to identify categories of information therein;

processing the categories of information with at least one analysis to quantify at least one type of information in each category; and

generating an output communication which assesses a risk posed by the author based upon the at least one computer generated communication when a difference between the quantification of at least one type of information for at least one category and a reference for the at least one category is detected involving the psychological state of the author reflected by the group of words to which a responsive action should be taken with content of the output communication and the at least one category being programmable to define a psychological state in response to which an action should be taken and what the action is to be taken in response to the defined psychological state-, and wherein a plurality of analyses are used to process the categories of information comprising at least one psychological profiling algorithm which provides an indication of a psychological state of the author, at least one key word algorithm which processes any phrases and/or threatening acts to further identify a

psychological state of the author and how the author may react to the identified psychological state and at least one message characteristic algorithm which analyzes characteristics of the at least one computer generated communication to identify a psychological state and/or at least one possible action of the author.

72. (currently amended) A system which provides computer analysis of computer generated communications comprised of a group of words written by an author in order to determine a psychological state of the author which is reflected by the group of words comprising:

a computer system having at least one processor, a database coupled to the at least one processor and an input which collects at least one computer generated communication comprised of the group of words written by the author;

a parser, executed by the at least one processor, which parses the group of words of at least one computer generated communication to identify categories of information therein;

the at least one processor performs at least one analysis of one of the categories of information to quantify at least one type of information in each category which is stored in the database; and

the at least one processor generates an output communication which assesses a risk posed by the author based upon the at least one computer generated communication when a difference between the quantification of at least one type of information for at least one category and a reference for the at least one category is detected involving the psychological state of the author reflected

by the group of words to which a responsive action should be taken with content of the output communication and the at least one category being programmable to define a psychological state in response to which an action should be taken and what the action is to be taken in response to the defined psychological state; and wherein

a plurality of analyses are used to process the categories of information comprising at least one psychological profiling algorithm which provides an indication of a psychological state of the author, at least one key word algorithm which processes any phrases and/or threatening acts to further identify a psychological state of the author and how the author may react to the identified psychological state and at least one message characteristic algorithm which analyzes characteristics of the at least one computer generated communication to identify a psychological state and/or at least one possible action of the author.